**Counselling Volunteer**

**WEB Merseyside**

**Description:**

WEB Merseyside has a long history offering quality counselling services to local men and women of our community. WEB is always looking to expand this service to make a difference to as many people as possible. WEB is currently looking for kind, compassionate volunteers who are:

In their final year of their Diploma in Counselling, working towards their 150 placement hours

Qualified Counsellors who are working towards their accreditation

Qualified Counsellors looking to volunteer their services

Volunteers start by completing a volunteer induction programme to look at the complex issues which the centre addresses. Volunteers are also expected to attend training specifically linked to this role looking at listening and communication skills. Thereafter volunteers will assist the Project Support Co-ordinator in providing this essential service to our female client base.

**Organisation Description:**

WEB is a community based service provider that supports women, men and children with complex needswho may be isolated, victimised, discriminated against, have low self-esteem and lackhope. WEB operates with a service-user ethos and offers a range of services and facilitiesfor women, men and children including:

Extensive Training services in confidence, self-esteem and personal development; 1:1 support and advice; Aromatherapy and beauty treatments; Social activities; Counselling (men & women) ; Young women’s groups; Boy’s groups; Self-defence & fitness training; Support & advocacy.

WEB operates in Birkenhead and wider Wirral.

**When Required :**

Varying days Monday – Friday 9.30 – 3.30 depending on volunteer availability and other times as appropriate

Commitment: Not Specified

**Tasks & Activities:**

* Welcoming women/men in to the centre
* Providing 1-1 counselling services to men and women (option to work with one gender if preferred)
* Listening to clients
* Providing support

**Tasks & Activities Cont.**

* Providing a non-judgemental environment
* Sign posting to other services/agencies
* Making refreshments
* Maintaining ground rules of centre
* Completing paperwork
* Following confidentiality and safeguarding procedures

**Skills and Qualifications :**

In final year of Diploma in Counselling or working towards their 150 placement hours.

Qualified Counsellors who are working towards their accreditation. Preferably qualified in 'Integrative Counselling' or working towards this qualification.

Enhanced DBS Check Required for all potential volunteers

We are looking for volunteers with enthusiasm, reliability, willingness to learn, friendlinessand flexibility. We would expect volunteers to operate in a kind, open-minded and non-judgemental way at all times. Previous experience working with people preferred but not essential. We do ask for a minimum commitment which will be discussed at theapplication stage.